



## water & sanitation

Department:  
Water and Sanitation  
REPUBLIC OF SOUTH AFRICA

### INTERNET ARTICLE

#### **Free State staff recommit to working as a team**

14 November 2016

The Department of Water and Sanitation in Free State (DWS) held its Knowledge Management quarterly meeting from 10-11 November 2016 at Bon Hotel.

The aim of this meeting was to provide feedback to all Knowledge Management champions on the work done per quarter and engage on lessons learned, challenges and solutions and ways of improving the operation of the unit.

Knowledge Management Directorate was established in 2013 within DWS and was endorsed by the erstwhile Director General.

Its objectives are to ensure that the Department builds on existing knowledge and also to ensure that the skills and expertise of its employees are well known and evaluated when the need arises.

It is aimed at ensuring that everyone is galvanised to ensure that there is a consistent improvement in the way things are done and that past projects are reviewed in order to learn from the mistakes committed in them. In addition, this meeting was also to encourage all the role players to build sustainable relations with stakeholders in order to share critical information that will benefit communities.

Knowledge Champions were first established at the Head Office then streamlined to provincial and satellites offices in an effort of ensuring that this initiative is inculcated nationally.

All those in attendance agreed in one voice that the work of the Knowledge Champions is critical in improving the work of the department and the message to work together should be preached consistently.

**Kido Thoabala**